Enclosures Online Installation Instructions

Follow the procedure below for Windows operating systems.

***** INSTALL MUST BE DONE BY AN ADMINISTATOR ACCOUNT *****

1. Download the Citrix Workspace app
   a. https://www.citrix.com/downloads/workspace-app/
   b. Workspace app for Windows
   c. Search and click on "Workspace app for Windows Long Term Service Release"
   d. Download the LTSR Citrix Workspace app
2. Once installed configure the Citrix Workspace app
   a. With Citrix Workspace open, add account URL https://onlineapps.crlaurence.com
   b. Once completed close the Popup Window
3. Access the Showers Online program by logging in here https://onlineapps.crlaurence.com
4. For new users, change your temporary password
   a. Password guidelines 8-10 characters, letters & numbers, no control characters (examples: !.-#&$)
   b. Do not re-use old passwords

Follow the procedure below for MAC operating systems.

***** INSTALL MUST BE DONE BY AN ADMINISTATOR ACCOUNT *****

1. Download the Citrix Workspace app
   a. https://www.citrix.com/downloads/workspace-app/
   b. Workspace app for Mac
   c. Search and click on "Workspace app for Mac"
   d. Download "Citrix Workspace app for Mac" or "Citrix Workspace app for macOS – Native Support (M1 Series)"
2. Once installed configure the Citrix Workspace app
   a. With Citrix Workspace open, add account URL https://onlineapps.crlaurence.com
   b. Once completed close the Popup Window
3. Access the Showers Online program by logging in here https://onlineapps.crlaurence.com
4. For new users, change your temporary password
   a. Password guidelines 8-10 characters, letters & numbers, no control characters (examples: !.-#&$)
   b. Do not re-use old passwords

Follow the procedure below for iOS.

1. Download the Citrix Workspace app from App Store
   a. Click Here
2. Open App
3. Input Store URL https://onlineapps.crlaurence.com
4. Login

Follow the procedure below for Android.

1. Download the Citrix Workspace app from Google Play Store
   a. Click Here
2. Open App
3. Input Store URL https://onlineapps.crlaurence.com
4. Login

NOTES

1. For all other operating systems contact CRL at 1-800-421-6144, press option 2, then option 1. You must be an Administrator to install this software.